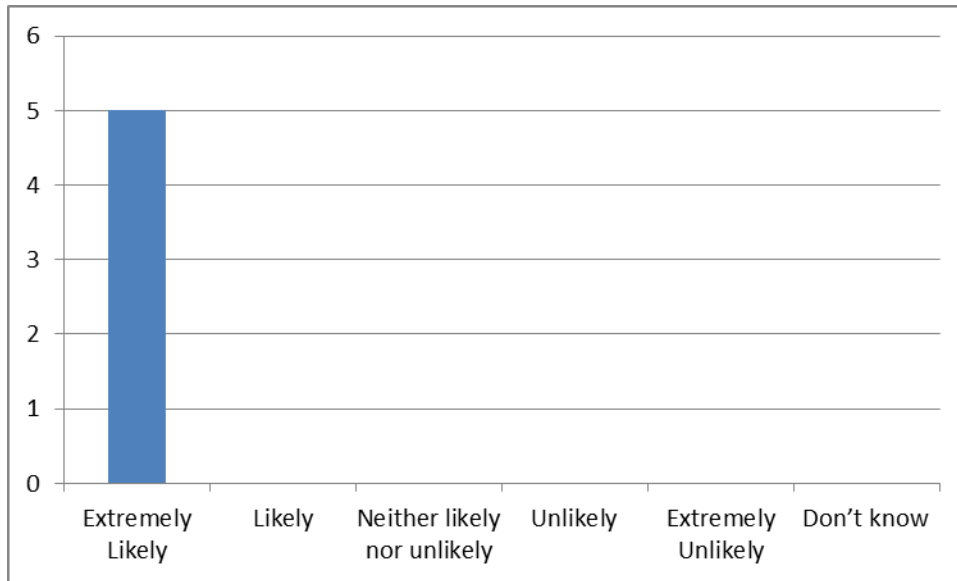


## February Friends and Family Test Results 2016



- Good doctor and receptionists
  - Good
    - All staff are pleasant, polite and helpful. Doctors are superb. My doctor is very supportive
    - Locum GP extremely good on a recent visit. She was very thorough & understanding even in a rapid access appointment, highly recommend doctor!
    - Everyone is so knowledgeable and caring, reception, nurses, doctor. The one thing I am a little reserved about is hearing names called out. Number system? But this is a minor detail that does not detract from overall quality