

PATIENT INFORMATION



A summary of the key information displayed in the surgery, including posters, screen and leaflets



Visit our website for access to latest surgery news, our online services e.g. booking appointments and requesting repeat prescriptions, practice policies, clinics, family health, useful local contacts and meet our practice team.

www.brannammedicalcentre.com

We will be changing our clinical computer system at the end of August. The new system will bring substantial benefits for both patients and staff. During the week that we actually change systems we will not be running some of our usual clinics.

Prescriptions

We will not be able to issue prescriptions **19th- 23rd August**. For any queries, please **DO NOT** ring the surgery, email our prescription team at;
d-ccg.PrescriptionBrannam@nhs.net

Appointments

From **19th-23rd August** we will be running reduced clinic appointments as our records are being transferred into the new system. On the day services will run as usual.

Patient Access

Patients will not be able to use Patient Access from **19th August**. Those currently with access to our online services will need new login details. We are working hard to make this as smooth as possible. However, if you have not received anything from us by **16th September** please **DO NOT** ring the surgery, email us at;
d-ccg.onlineaccessbrannam@nhs.net

New Registrations

We are happy for you to register with us, but we will not be able to process any registrations from **12th August until after 2nd September**. If it is an emergency we can still see you, but we will not have access to your medical records.

We thank you for your patience during this time of transition and apologise for any inconvenience and appreciate your co-operation during this period of disruption.

CONTACT US

- E-mail: D-CCG.EnquiriesBrannam@nhs.net
- Telephone: **01271 329004**
- Post: **Brannam Medical Centre, Kiln Lane, Barnstaple, EX32 8GP**
- NHS Home: www.nhs.uk
- Facebook: www.facebook.com/brannammedicalcentre
- Twitter: [@BrannamMedCtr](https://twitter.com/BrannamMedCtr)

DOCTOR'S RECEPTIONIST DIRECT LINES

Dr Waterfall / Dr Deacon	01271 314201
Dr Hassall	01271 314202
Dr Matthews	01271 314204
Dr Chesworth	01271 314205
Dr Tolhurst / Dr Street	01271 314206
Dr Parkinson	01271 314207
Dr Bond / Dr Smit	01271 314208
Dr Stewart	01271 314209
Dr Marquiss	01271 314216